

# ANIMAL HOUSE SHELTER

Children's Education Center | Guest Rules

## General Rules

- ★ Close-toed shoes are required!
- ★ All guests must be at least 5 years old to attend. Only siblings of the birthday child under the age of 5 may attend at no additional charge. We are unable to accommodate younger siblings of other guests. Thanks for your understanding!
- ★ Capacity - 25 Seated - 50 Standing
- ★ Birthday parties take place within the education room, and guests must stay in our party area even during the last half of the party. Our adoption centers are often active during party times, so unless an adoption floor tour is scheduled as part of the party, the entire experience will take place off the adoption floor. We invite and welcome guests to come back to AHS to visit with adoptable animals at a different time.
- ★ To make the experience a positive and safe one for everyone, we put the responsibility of choosing an animal for visitations on AHS staff members alone. While they will likely ask for input concerning the birthday celebrant's preferred species of animal, we do not allow guests to choose the animals that visit.
- ★ If at any time we feel that an animal is uncomfortable or unsafe during an animal visit, our education staff will remove that animal from the room. If there is time to introduce another animal and there is an appropriate choice available, we will certainly try to accommodate, but animal visits are not guaranteed.

- ★ AHS staff reserve the right to end a party early if guests' behavior is inappropriate, not following our guidelines, or endangers the well-being of an animal, and no refunds will be issued in such circumstances. By booking a birthday party at AHS, we expect that you have read and agreed to our policies.
- ★ Birthday parties will begin on time and end on time.

### **Health Policy**

- ★ Stay home if sick: We encourage anyone who signed up for a program who is sick to stay home and rest in order to not spread illness to peers.
- ★ Fever-free for 24 hours: Any participants should be fever-free without the use of fever-reducing medication for 24 hours before attending a program.